

INTRANSIT



The magazine for secure parking areas and transport companies, No. 39 March 2023

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WELCOME

INTRANSIT
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areas and transport companies,
No. 39 March 2023



Dear Members and Friends of ESPORG,

Welcome to the March edition of INTRANSIT!

This month we want to feature the winners of the 2023 edition of the ESPORG European Excellence in Truck Parking Award: mowiz TRUCK Astigarraga and OnTurtle La Jonquera. The international jury commended the outstanding quality of services offered to truck drivers by the two winners, the facility to book places, and their future-proof ambition of installing alternative charging systems.

In addition, member Malex Thor, also known as Travel Centres of Europe, will be featured regarding their CEF-funded project to build a safe and secure parking area in Romania according to the platinum level of the EU-Parking Standard.

We also want to thank everyone who participated or intervened at our annual Conference on March 1st this year. It was a huge success, and it was really inspiring to see so many various policy makers and stakeholders collaborating towards a united goal. You can find a summary of the Conference in this month's edition.

Finally, I recently attended a Conference organized by the Chamber of Labor in Vienna, Austria, and was struck by the ever-increasing need for safe and secure parking areas in Europe. Drivers clearly do not have enough services or opportunities to safely park and rest, which affects road safety everywhere. We have to push ourselves to provide proper conditions to safely rest.

Last but not least, make sure you read our 'ESPOrg News' section so you can attend all the upcoming fairs, workshops and webinars and learn from any initiatives or courses we will be planning.

Best wishes,

Dirk Penasse

TRAVEL CENTRES OF EUROPE: DEPLOYING A SAFE AND SECURE TRUCK PARKING AREA IN ORTISOARA

ESPORG member Travel Centres of Europe is deploying a safe and secure parking area for trucks. The parking place will be in Ortisoara, Romania, near the A1 motorway, only 450m off the Seceani A1 exit.

With the goal of meeting the Platinum level of the EU-Parking Standard for safe and secure truck parking areas, the site will provide all kinds of services for drivers including toilets, showers, laundry with dryers, as well as two petrol stations for both cars and commercial vehicles. It will further include restaurants, a mini market, fast truck service shop, truck wash and hotel facilities.

Benefiting from CEF funding, the parking area will deliver 86 safe and secure truck parking spaces, actively contributing to the improve-

ment of overall working conditions for large vehicle drivers.

The project will last 24 months, and the works are moving quickly and in line with the previewed time schedule. In fact, the start of the project was officially announced on the 3rd of March 2023, and since then all works and services contracts necessary for the set-up of the parking area have been signed.

On the 27th of March, 2023 the works officially started: the levelling of the ground and other preparatory works.

Regular updates regarding the progress of the project are shared on the Travel Centres of Europe website. So, check it out to keep in line with the updates!



ON MARCH 1, 2023, ESPORG HELD ITS ANNUAL CONFERENCE IN THE EUROPEAN PARLIAMENT



On March 1, 2023, ESPORG held its annual Conference in the European Parliament with great success. The event was available for physical attendees who registered beforehand as well as on-line participants. Speakers included several policy makers and industry stakeholders:

Keynote speakers were **Kristian Schmidt**, Director Land Transport, DG MOVE of the European Commission and **Vlad Gheorghe**, Member of the European Parliament, Renew Europe Group. Both emphasized the need for more safe and secure parking areas and how imperative it is for all of us to collaborate to make this happen.

The first panel discussion included topics such as the current EU funding opportunities and how to make the best use of them, the EU-Parking Standard, and transport security from LAND-

SEC's point of view. Speakers were **Philippe Chantraine**, Acting Head of Unit, Transport Investment, DG MOVE, who spoke about the EU funding opportunities, **Inès Maillart**, Policy Officer, Road Transport Unit, DG MOVE, who elaborated on the EU-Parking Standard and **Silvio Mascagna**, Policy Officer – Security, DG MOVE.A.5, who discussed transport security.

You can view more photos from the event via the ESPORG website: <https://www.esporg.eu/events/conferences/>

The second panel discussion focused on how to ensure a wide implementation and use of safe, comfortable, sustainable and connected truck parking areas in Europe including SSTPAs acting as alternative fuel infrastructure hubs. Panelists included several industry stakeholders:

- **Thomas Fabian**, Director Commercial Vehicles, ACEA
- **Nicolette van der Jagt**, Director General, CLECAT
- **Raluca Marian**, General Delegate, IRU Permanent Delegation, Brussels
- **Marco Digioia**, Secretary General, UETR
- **Anja van Niersen**, CEO of Milence

Finally, **Iwona Bleharczyk** was invited to

talk about the importance of safe and secure parking. Iwona is a female truck driver from Poland known for her advocacy for truck drivers' rights. She is prevalent on social media and through her "Trucking Girl" channel. In 2019 Mattel named her "Barbie Shero" as a role model for young girls. She is currently a Volvo Truck ambassador and continues her occupation as a truck driver and to advocate for better conditions for drivers. During her talk, she discussed the gaps in infrastructure and the difficult and dangerous conditions drivers continue to endure while they work.

At the end of the Conference, the winners of the 2023 ESPORG Excellence in Truck Parking Award were announced.



ESPORG EXCELLENCE IN TRUCK PARKING AWARD



MOWIZ TRUCK ASTIGARRAGA AND ON TURTLE LA JONQUERA TRUCK PARKING AREAS UNANIMOUSLY VOTED EUROPEAN TRUCK PARKINGS OF THE YEAR 2023.

mowiz TRUCK Astigarraga and **On Turtle La Jonquera** truck parking areas were voted **European Truck Parkings of the Year 2023**, respectively, in the category large parking areas (above 50 places) and small parking areas (up to 50 places) by ESPORG's international jury, composed of representatives of leading road transport stakeholders and governmental and non-governmental institutions and bodies.

In particular, the jury commended the high quality of services offered to truck drivers by the two winners, the facility to book places, and their ambition to anticipate with alternative charging systems.



Representative of mowiz TRUCK, Miguel Ángel Poza, Chief Commercial and Institutional Relationships Officer of EYSA Group, said, “This prestigious award is a great recognition for our company Group EYSA, (<https://eysa-servicios.com/>) and the team that builds mowiz TRUCK (<https://mowiztruck.com/>). We want to apply the experience carried out in Astigarraga (<https://blog.mowiztruck.com/mejor-parking-de-camiones-de-europa-2023>) to the whole mowiz TRUCK network of truck parkings we are building up in Spain with the aim of increasing the security of transport and logistics while caring for and improving the life of truck drivers. We thank BIDEGI for their seed project idea and its continuous support and collaboration in the successful experience of mowiz TRUCK Astigarraga <https://mowiztruck.com/en/guiuzcoa/mowiz-truck-astigarraga/9>). We will continue working hard to make mowiz TRUCK parking’s network the excellence and benchmark reference for truck parkings at a European level”.

Representative of On Turtle Pablo Combalía, Business Develop Manager, said, “It is an hon-

our to be recognized as the European Truck Parking of the Year 2023 by ESPORG. We were the first ESPORG member and authorized parking in Spain. This award is a recognition of our purpose of maintaining the highest quality and ensure the highest level of security for our customers. We are continuously looking for excellence, setting the customer at the core of our business. We would like to express our gratitude to ESPORG, for setting standards to ensure secure parking locations throughout Europe and constantly looking to connect members and affiliates for the common goal of making our Industry more secure”.

Kristian Schmidt, Director for Land Transport at the European Commission said: “With their high level of services, safety and security for drivers, vehicles and cargo, these two parking areas are real improvements to the working conditions of drivers, who spend so much time far from their homes. So we need many more of this quality in the EU to make the profession more attractive, and we need them to roll-out alternative fuels in Europe. This award shows how it is done! Rest assured that the European



Commission will continue its support for sustainability and safe and secure truck parking areas.”

The jury commended in particular the 2022 winner, **Truck Etape Béziers**, who came second in the ranking, for maintaining the exceptionally high quality of service and customer care, and awarded them with the **European Excellence in Truck Parking 2023 runner-up** certificate.

The jury also decided to award a certificate of excellence to La Londonienne, Smart Autohof, Truck Arena 31 and **Truck Park Brescia Est**.

Vlad Gheorghe, Member of the European Parliament, said: “EU needs to do the maximum to make the work of truck drivers safer and more attractive. Today, cargo crime reaches € 8 billion a year. This alarming figure is a direct call to improve truck parking areas and equip the drivers with all possible safety tools! Economy and business in the EU largely depend on truck cargo, yet we lack 400 000 truck drivers! Here again, the solution lies with more safety guarantees. The commitment to the security of truck driv-

ers is an important part of my mandate as MEP and I am glad that we are on the way of achieving mandatory certification and common security standards across the EU.”

At the Award Ceremony on March 1st, **Michael Nielsen**, President of ESPORG, commented: “We want to congratulate our winners and runner-up, and indeed all our candidates, for their outstanding achievement and quality of services to professional drivers. We commit to contribute further to excellence in offering services to our drivers in Europe and beyond, whilst at the same time rewarding the abundance of excellence, which already exist in our business.”

The aim of the ESPORG Excellence in Truck Parking Award is to promote excellence and to help spread good practices in view of improving safety, security and quality of services offered by truck parking operators to professional truck drivers across Europe and beyond, and, by doing so, to enhance the attractiveness and appeal of the driver profession to an increasingly diverse and wider public, including young people and women.



For more information, please contact:

- ESPORG CEO, Dirk Penasse, at d.penasse@esporg.eu, phone: +32 487 48 74 87.

Winners:

- mowiz TRUCK: Jorge Bernet Fernandez (Business Development Manager) at jbernetf@mowiztruck.com, phone +34 606 896 829
- OnTurtle: Pablo Combalía (Business Development Manager), at pcombalia@onturtle.eu, phone: +34628522578

The winners' dossiers can be downloaded here for OnTurtle La Jonquera

<https://www.esporg.eu/wp-content/uploads/2023/02/EsporgAwards-OnTurtle2023.pdf>

and mowiz TRUCK Astigarraga.

<https://www.esporg.eu/wp-content/uploads/2023/02/mowiz-TRUCK-Premios-Esporg.pdf>



The jury members are: Inès MAILLART, DG MOVE of the European Commission, Elene SHATBERASHVILI, International Transport Forum (ITF), Thomas FABIAN (ACEA), Nicolette van der JAGT, CLECAT, Mike STURGEON, ECG, Carlo GIRO, IRU, Marco DIGIOIA, UETR, Peter Paul RUSCHIN, DEKRA, Anna KUZYNNIN, KRAVAG TRUCK PARKING, Godfried SMIT, European Shippers Council, Marc van GROOTEL, TVM, and Agnieszka PILNIAK & Paulina RUDNICKA, TruckersLife

WINNER OF THE 2023 ESPORG EXCELLENCE IN TRUCK PARKING AWARD: MOWIZ TRUCK ASTIGARRAGA



mowiz TRUCK Astigarraga was awarded as the winner of the 2023 ESPORG Excellence in Truck Parking Award for large parking areas (more than 50 parking spots) by an international jury according to four criteria: comfort & health, mobility & connectivity, environmental friendliness, and service quality & customer satisfaction. Read more about the 2023 winner below:

mowiz TRUCK is a safe and secure truck parking area located in the town of Astigarraga, Spain, in the PK17 of the AP-8/AP-1 highway northbound. Its location is privileged, as it is in one of the areas with the highest traffic of carriers in Spain, in the TEN-T Atlantic corridor. The truck parking area has received the Gold certification for security and services according to the EU-Parking Standard.

mowiz TRUCK Astigarraga has 341 available parking spaces, 30 of which are reserved for

dangerous goods (14 for flammable and 16 for non-flammable). 16 specific spaces are dedicated to refrigerated trucks with plugs to connect to electrical power. In addition, another 20 spaces without electrical connection are available in the same area.

The well-being of drivers is a top priority for the safe and secure parking area, ensuring that they provide all the necessary amenities for drivers to feel comfortable and safe. At mowiz TRUCK, the aim is to make the truck parking area a home away from home.

mowiz
TRUCK

Comfort & Health:

Food is available 24/7 at or near the site

- Mowiz TRUCK Astigarraga has their own restaurant, with facilities open 365 days a year from 5 AM to 11 PM. Drivers can eat in the restaurant at any time within its opening hours or have a snack at the bar. All the food is homemade and freshly prepared by the kitchen team at truck parking area.
- Qualified staff with multilingual communication skills are available to communicate in several languages with drivers onsite. Customers can also access the menu through a QR code available on tables, which is translated into multiple languages.
- Local products from local suppliers are acquired to ensure fresh, high-quality food and avoid the carbon footprint caused by road transportation.
- Each day every week there are balanced and varied specials
- In addition, special offers are available for parking customers depending on the season and specific events (truck menu, World Championship menu, etc.)
- Various promotions are offered at special prices like a night menu, take away menu, etc.
- A standard menu is available year-round where customers can find 'pintxos', sandwiches, hamburgers, and other crowd-pleasers.
- A wide variety of dishes are available for all tastes and diets, including vegetarian options and menus adapted to any type of allergy or intolerance.
- The 'dish of the day' is also available at a special price and varies depending on availability of fresh, local products.
- If a quick snack is preferable to drivers or if they arrive outside of restaurant hours, vending machines are available for snacks and cold/hot drinks at any time.

A supermarket is located on the ground floor of the facilities and is open from 7 AM to 11 PM.

- If drivers prefer to cook their own meals, this supermarket is available for them to find quality products at economic prices.
- In addition, all sorts of products are available to customers: delicatessen, pastries, dairy products, oil, canned food, etc.
- Staff is available for any questions or advice about products

Fitness and leisure facilities are available at mowiz TRUCK Astigarraga:

- Through collaboration with Truckers-Life, there is an outdoor gym exclusively available for customers which is accessible 24/7 and includes
 - Climbing circuit set
 - Jogging
 - Pedal seat
 - Set of exercises
- In addition to these installations, customers have space available to do their own stretches or exercises; there are also recommendations provided by specialists through social networks.

Over 130 m2 are reserved on site for a relaxing area for drivers:

- Different relaxing rooms with all the necessary elements to disconnect in the best conditions are available
- Several televisions and international sports channels are available for use
- Relevant sport events (always accompanied by special menus and offers) are televised, including the World Cup, Dakar 2023, Champions League, etc.
- Leisure tournaments for darts and board games are also organized by the parking area

Laundry facilities are available for drivers' use:

- 8 professional washing machines and 4 dryers are located on site for customer use



Access to healthcare and pharmaceuticals are included for customers:

- Basic pharmaceutical products are available in the supermarket (hydrogen peroxide, alcohol, betadine, band-aids, etc) and several pharmacies are located in the area, with the closest being only 5 minutes away
- The Hospital Universitario Donostia is just 10 minutes away and is one of the reference hospitals in San Sebastian.
- A large part of the staff has received first-aid training
- In case of emergency, first aid kits are available throughout the facility.

Multilingual service options are available:

- The team can communicate in several languages (Spanish, French, English, Russian, Ukrainian, and more)
- Instructions for services, information, payment methods, etc. have been translated into several languages
- The entire team is equipped with tablets and translation applications to support communication with international customers.

Mobility & Connectivity:

Several options for sleeping accommodation or rest outside the truck cabin are in the immediate vicinity:

- Hotel Txikierdi Alde (7 min)
- Hotel Sagarlore Hotela (15 min)
- Pensión Txingurri (16 min)

24/7 fuel stations are located near the parking area:

- CEPSA Station
 - Located 4 min away from the parking area
 - Adapted for heavy trucks
 - 5 double pumps for trucks
 - Cards accepted include STAR RESSA, - - AS24, DKV, Eurotraffic
- Repsol Station
 - Located 3 min away from the parking area
 - Adapted for heavy trucks
 - 7 double pumps for trucks
 - LNG and CNG available
 - Cards accepted include Solred, DKV, - - UTA, Logpay, E100

The entire parking platform, restaurant, bar and rest area have unlimited access to high-speed free WiFi

- 37 WiFi hotspots are located in the parking platform and 10 hotspots in the indoor area
- A specific internet connection is available for customers with a capacity over 300 Mbps for upload and download

Various methods of payment directly related to the company are available for drivers:

- Toll OBU: Telepass, UTA, Axxés, STAR-RESSA...
- Petrol cards: AS24, UTA, DKV, STAR-RESSA
- By booking: either through the app or website
- Through the mowiz TRUCK app: as a driver or under a postpaid fleet account

- With the fleet account, companies can directly manage the reservations and payments of their drivers in the parking area. They can register as many license plates or trailers as they wish so that the parking area license plate recognition system will allow all registered vehicles of the company to enter and exit; they don't have to worry about paying for each individual truck but instead have one invoice issued at the end of each month with the appropriate amount.

- In addition, companies receive a 5% discount bonus on their fleet account invoice at the end of each month

Environmental Friendliness

Alternative fuel or charging is available on site

- o 16 electrical units are available for drivers to plug in refrigerated trucks; Four of these are prepared for ultra-refrigerated trucks
- o If customers do not have power supply cord cables to connect, mowiz TRUCK Astigarraga will lend them out
- o In the future, the development of an area for supply of alternative fuels (hydrogen, CNG, GLC, heavy duty electric chargers, etc) is planned and the area has already been allocated within the parking infrastructure.



Real-time Data

- o Although there is neither a national nor regional access point set up yet, the Astigarraga parking system is prepared to connect to it when it is ready. BIDEGI (the infrastructure agency of Gipuzkoa) has built its own NAP Datex II compliance, which Astigarraga currently uses to display the real-time status of the parking area on various road panels and signs located along the A1, AP1, and AP8 highways. Some of these panels also refer to the estimated time of arrival to the parking area in real time.
- o The number of spots available are also available on the mowiz TRUCK Astigarraga website.
- o A multi-device application which supports the entire mowiz TRUCK network, including mowiz TRUCK Astigarraga parking stays is available for customers:
- o Through this app, customers can book any of the secure parking areas for trucks in Spain, reserve the spot, pay directly through the app, book extra services, check real-time availability in multiple languages.
- o Drivers can also book the truck wash for a specific date and time through the app or the website.

The facilities have implemented separate wastewater management with different water filtering systems for treating water before going into the river or EDAR. There are also contingency systems in place to block any leak (dangerous or not) before it reaches the river.

- o A truck wash is available at the parking area in which water is recycled for over 80% of the process through a special system designed with various recycling tanks and filtering systems before sending the wastewater to the collectors

The main service building has 12kW photovoltaic panels on its roof. The service building has an A energy rating due to its design with a partial green roof, building materials, full LED lighting and aerothermal heating and cooling systems.

The company encourages its customers to 'go green' with them and the community:

- o mowiz TRUCK tries to reduce paper consumption by its ticketless system, implementing digital means of tickets and invoices as much as possible.
- o The parking area provides customers with containers to facilitate separate waste management and recycling
- o A composting system will be installed this year for organic waste from the restaurant, which will then be used to fertilize the land and trees surround the parking area.

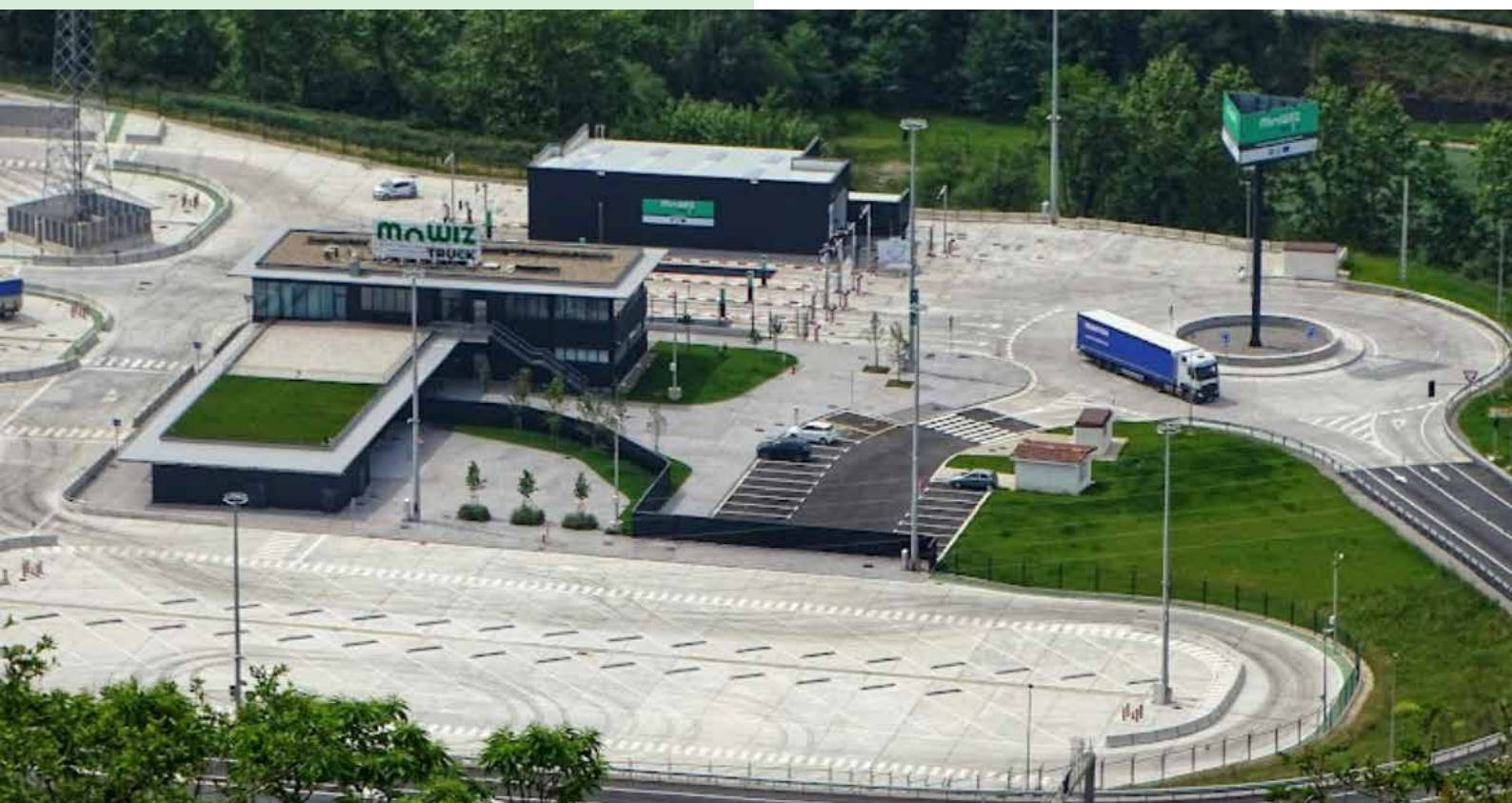
The parking area will be ISO-14001 Certified, the international standard that specifies requirements for effective environmental management system (EMS) by the middle of this year.

Service Quality and Customer Satisfaction

mowiz TRUCK Astigarraga believes that drivers are the core of their business. Everything revolved around them to provide the comfort and facilities for their needs. Above all, this should happen safely, in a place where drivers can rest without fear of being robbed or similar. Therefore, in addition to the services described in the previous sections, 24/7 surveillance, staff, CCTV, fenced perimeter, good lighting, direct contact with state security forces, and more is ensured.

The safe and secure area is ISO-9001 Quality Certified.

- o To provide quality for customers and keep track of internal processes, mowiz TRUCK implements a system called GMAO. By using this system the parking area can ensure that the committed plan they have to maintain clean bathrooms and showers is carried out and facilities are cleaned several times a day.



The parking area is dedicated to inclusivity for drivers:

- o There are three toilets and three showers reserved for women and the supermarket offers a wide variety of products for women's personal hygiene.
- o The parking area is fully accessible for disabled people, including ramps and equipped toilet and shower
- o A video game console will be installed this year in addition to the game tournaments we organize to attract all drivers, including young people

mowiz TRUCK Astigarraga is dedicated to connecting to its customers.

- o Digital initiatives for drivers include providing job search opportunities with partnerships, good health practice recommendations and tips and engaging customers and influencers via social media.
- o Throughout 2023 they will start organizing CAP training courses for drivers and facilities

Customer satisfaction is a priority for the parking area:

- o Suggestion and complaint forms are available in the parking area
- o QR codes are distributed throughout the facilities to encourage contact and submit opinions regarding the truck parking area
- o Periodical surveys are offered to customers in order to help improve services

Extra security and Services

mowiz TRUCK Astigarraga not only fulfilled the requirements of the application, but they offer extra security and services that go above and beyond:

The parking facilities are strategically located on the border of Spain and France (Irun), a wooded area surrounded by greenery.

mowiz TRUCK Astigarraga is located near a beach (about 15 km from the parking area) in the heart of San Sebastian, one of the most iconic and beautiful cities in Spain known for its gastronomy and landscapes, where visitors can practice some of the most famous sports in the area such as surfing.

There is an area within the rest area dedicated to parking area customers where they can cook or prepare their own food.

An outdoor picnic area is available for customers to sit, eat, or have a drink with a wonderful view of the mountains.

The parking area has 28 toilets and 19 showers, with separate facilities available for women. These services are accessible 24/7, free of charge and exclusively for parking customers.

A strict protocol is implemented to regularly clean the showers several times a day.

Various water stations with potable water are available for drivers to refill plastic jugs, wash dishes, etc.

In the rest area, there is a working area next to the vending machines where drivers can charge their cell phones, computer, or any other mobile device, and sit comfortable to fill out paperwork, read e-mails or finish any other work in a calm setting.

A one-kilometer route has been marked around the parking area with green lines for customers to run, walk, and exercise.

Keyless opening is available through the app:

- o After a parking space has been booked, customers can use the keyless opening option on the app to open the external pedestrian turnstile entrance or access doors to restricted driver areas via their smartphone

QR pedestrian tickets are available for customers leaving the parking area by foot: the secure area requires a pass to enter and exit; to facilitate this process, there is a reader for the issued QR ticket for fast but safe access.

Spare parts and maintenance items are available for drivers:

- o Basic products for truck maintenance and repair are available in the supermarket, as well as driver accessories.
- o For greater variety of choice, a specialized spare truck shop is available 6 minutes away and even provides delivery
- o Several official truck repair shops are nearby as well as specialized truck tire repair garages. mowiz TRUCK Astigarraga has an agreement with them so that customers can easily and quickly have repairs and they can access the parking facilities when necessary for basic repairs.

A weighing scale to check that customers enter and leave with the same weight. Since the parking area is so close to a border control post, it is convenient to leave with certainty that the maximum weight allowed has not been exceeded.

The parking area is equipped with a complete firefighting system, with fire hydrants distributed throughout the facility as well as various fire extinguishing means.

To learn more about the safe and secure parking area, please visit their site at https://mowiztruck.com/es/guipuzcoa/mowiz-truck-astigarraga/9?utm_source=Google&utm_medium=Organic&utm_campaign=GMB&utm_content=astigarraga.

mowiz TRUCK network

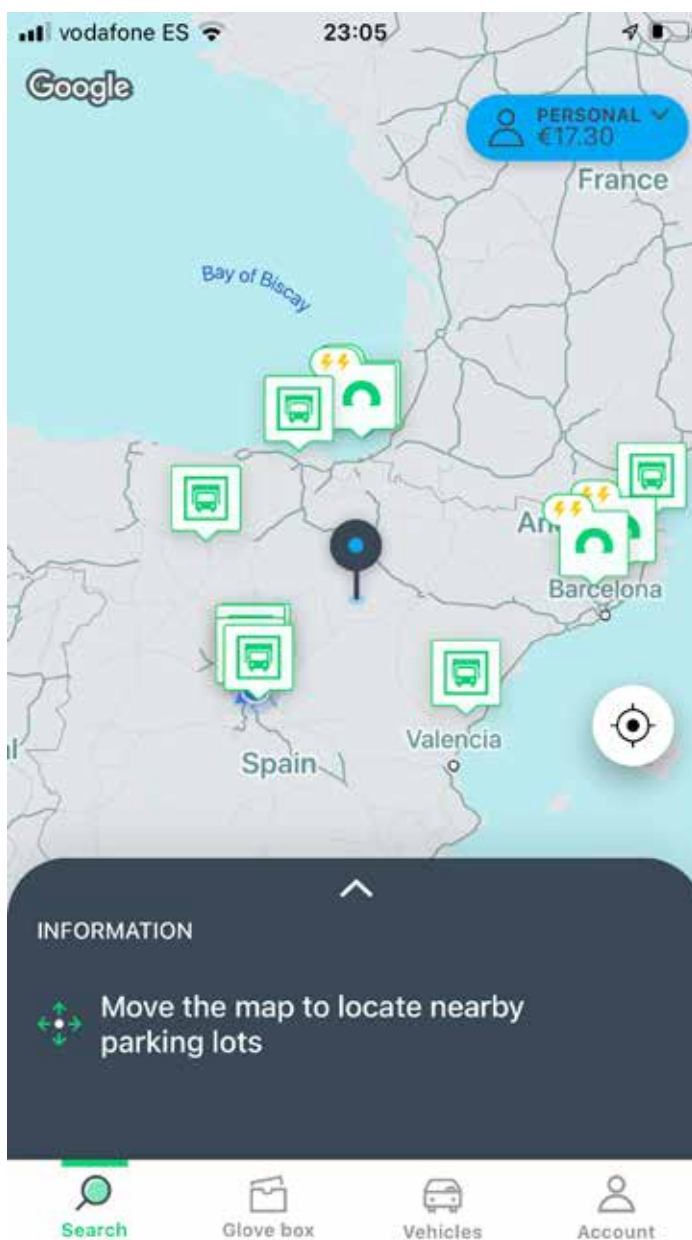
mowiz TRUCK Astigarraga is just one out of the several parking areas included under the mowiz TRUCK network.

The mowiz TRUCK network rolled out 10 locations over 2022 and continues expanding over 2023 with the aim to reach 3.500 safe and secure truck parking lots all over Spanish geography.

The mowiz TRUCK proposal pursues leadership in 4 areas:

Security

By offering a network of parkings with minimum certified security levels of:



Fenced perimeter.

Access control (by license plate recognition or parking guard authorization).

Security: provided both with cameras and personnel.

Adequate lighting.

Savings and efficient management and operation of parking facilities.

By achieving savings both in direct costs (discounts for fleets on parking rates and additional services) and resources (payment from a single application and download of a unified invoice of consumption at the end of the month).

Digitization

By applying digitization:

- In the access and security management systems of the parking facilities themselves.
- In the service (tele)management processes.
- In the service marketing platforms and apps.
- In the means of payment available for the services.

Quality

By increasing the well-being and loyalty of drivers by providing them with quality, comfortable resting places and a variety of associated services that dignify their work.



And these aims are supported by the mowiz TRUCK technological platform which offers:

Parking management platform and for complementary services (truck washing, reefer power supplies, weighing)

Unified payment management for parking services and other complementary services (truck washing, reefer power supplies, shop, restaurant, ...).

Marketing and reservation platform. Integrated with our own mowiz TRUCK app and third-party booking applications and with the main digital marketing tools.

Platform for fleet managers. With operational, control and administrative functionalities. With unified billing solutions.

Mobile applications for drivers with booking, payment means, loyalty, ... functionalities.

Integration with multiple professional payment methods (professional cards, electronic toll devices, mobile applications, ...).

Real -time management platform which allows:

- Visualize occupation in real time.
- See forecast of future reservations.
- Analyse entries and exits to the secure parking.
- Manage billing and charges of added services from the App.
- Extract customized reports and services metrics.

mowiz TRUCK has been created under the umbrella of EYSA Group, the largest Spanish mobility service management company, with the aim of improving transport safety and the living conditions of professional drivers, through its technological solutions applied to truck parking management. Since its creation in October 2021, mowiz TRUCK has become the largest secure parking network for trucks in Spain, currently providing its services in more than 10 truck parks, with over 2,000 parking lots offer and having provided its services to more than 100,000 unique users in 2022.

WINNER OF THE 2023 ESPORG EXCELLENCE IN TRUCK PARKING AWARD: ONTURTLE LA JONQUERA



OnTurtle La Jonquera was awarded as the winner of the 2023 ESPORG Excellence in Truck Parking Award for small parking areas (50 or fewer parking spots) by an international jury according to four criteria: comfort & health, mobility & connectivity, environmental friendliness, and service quality & customer satisfaction. Read more about the 2023 winner below: OnTurtle La Jonquera is a fuel station and secured parking area located in the town of La Jonquera, Spain, next to highway AP7, exit 2. It is rated at the Gold level in security and at the Platinum level in services according the EU-Parking Standard.

The parking area offers 50 parking spots as well as the amenities drivers need for their comfort and security. OnTurtle's priority is to ensure the safety of clients and provide them with the highest quality service and assistance throughout their journey.



Comfort & Health:

Food is available 24/7 at or near the site

- o The OnTurtle La Jonquera restaurant is open every day of the week from 6 AM to 11:30 PM
- o Drivers can enjoy a Mediterranean menu freshly cooked and prepared by the on-site team.
- o The restaurant has had a recent renovation and re-opened on March 6th.
- o The parking area offer special prices (10% discount) to Transcard cardholders, the

OnTurtle loyalty card. The driver has the option to choose a starter + main course + dessert + drink + coffee for 12,90€ .

- o Drivers may also purchase drinks and snacks at the shop, which is opened from 8 AM to 8 PM as well as from the vending machines.
- o Specific dietary food is available: the team offers meals that are suited for different kind of diet: salads, vegetables, fish and other healthy meals.

Laundry facilities are available at or near the site; these facilities include two laundry machines.

A pharmacy is located 1,4km from the station for any medical or pharmaceutical needs.

Multilingual service options

- o The staff speaks several languages (Spanish, English, French, Polish and Czech) and they have a screen with the information of the station and the accepted fuel cards. Signs are also displayed in different languages.

Mobility & Connectivity:

There is sleeping accommodation onsite or in the immediate vicinity:

- o Hotel Tramuntana *** is located next to the station. It is a brand new construction, which offers the necessary services for the well-being of drivers.

There are two fuel stations at the 30.000m2 site.

- o The products offered are
 - Diesel
 - Winter diesel (-18)
 - Adblue
 - 95 gasoline
- o The car station has 6 lines and the truck station has 8 lines
- o Drivers can use the OnTurtle fuel cards and they also accept others such as C2A, DKV, EDC, LOGPAY, UTA, MORGAN FUELS.

A reliable and stable Wi-Fi connection is available for all customers .

- o The whole parking area and the restaurant have unlimited access to high speed free WIFI.

A payment system is directly linked to the customer company

- o OnTurtle accepts the majority of European petrol Cards.
- o Drivers can make a reservation in our parking facilities through SNAP platform

Environmental Friendliness

OnTurtle La Jonquera is currently establishing an ultra-fast charging hub for cars and trucks (400 Kw).

Alternative energy sourcing is available onsite

- o The station is entirely covered by photovoltaic panels. The installation was performed in 2019 with 18Kw of power. In 2023 the site has increased power an additional 50Kw.

In 2022 the site reduced 7,990 Kg of CO2.

Service Quality and Customer Satisfaction

OnTurtle La Jonquera focuses on their customer-oriented strategy to guarantee quality of service and care to drivers as well as constant improvement, including a dedicated procedure to deal with customers complaints.

All communication / information support is written in various languages: Spanish, French, English, Polish and Czech.

Effective communication including with nearby local authorities and residents to resolve potential problems

There are strong measures put in place with local authorities to prevent any potential issues or hazards.



The staff is available 24/7 to answer driver's inquiries in several languages.

OnTurtle La Jonquera has night security on their staff and more than 14 surveillance cameras covering the parking area.

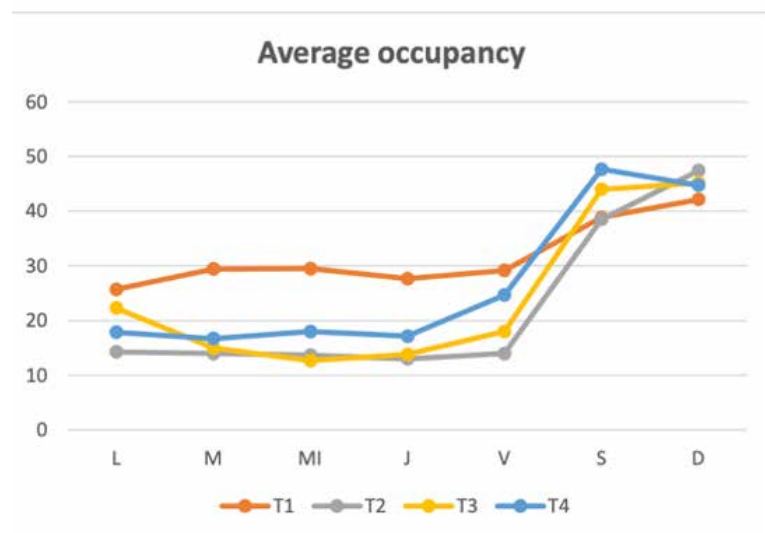
Their priority is to offer clients the highest quality service. The site offers free showers, bathrooms, a supermarket and shop, and washing machines. The parking area is also dedicated to being as inclusive as possible with their amenities:

There are four bathrooms and one shower available for people with disabilities.

There are special facilitation measures for drivers, including young and female drivers.

Two separate showers and WC are reserved for women.

The satisfaction of customers is apparent in the increase in the number of customers at the parking area. The occupancy rate in the parking area increases considerably on the weekends.



Extra security and Services

OnTurtle La Jonquera not only fulfilled the requirements of the application, but they offer extra security and services that go beyond:

A tachograph is available for drivers

A multi-brand garage is available for drivers in Figueres

A tire assistance garage is also available in La Jonquera

A fire station is located within 300m of the station

A police station is located within 300m of the station

There are 43 surveillance cameras in the area



SSTPAS: MORE NEED NOW THAN EVER BEFORE



Earlier this year the General Manager of ES-PORG, Dirk Penasse, presented at the Conference of the Chamber of Labor in Vienna, Austria. Mr. Penasse spoke about the need for safe and secure parking areas and this sentiment was heavily supported by other speakers and topics presented at the Conference.

One such speaker was Christian Schimanofsky, Managing Director of the KFV (Board of Trustees for Road Safety), who spoke about rest areas from a traffic safety point of view. According to his presentation, there is a high correlation between road safety and available adequate parking for truck drivers.

Often, the search for a parking space causes stress among the drivers (high penalties for exceeding the driving times and this stress leads to restrictions in road safety. Inadequate breaks lead to unhealthy eating habits (irregular and

wrong meals affect sugar levels), which also lead to restrictions in road safety. Finally, if alternative parking spaces are found, these are often unsuitable (e.g. emergency lanes) and lead to accidents in trucks.

Mr. Schimanofsky also reported on interview conducted with truck drivers. Several drivers reported the following:

- There are not enough parking spaces.
- The equipment is not useful for truck drivers (no showers, toilet too far away, no possibility to eat inside, etc.).
- The food is too expensive.
In 55% of the interviews, the parking situation described as problematic.

In addition, the top four problem areas in relation to road safety according to a focus group of truck drivers in 2022:

- City traffic with a focus on cyclists
- Driving and rest times with a focus on rest areas and parking lots
- Motorways
- Wage or salary

The focus group also made the following comments:

- There are too few service areas, mainly on motorways.
- All truck drivers arrive at the same time. Therefore, there is a glaring lack of parking spaces at the service areas.
- Planners overlook the need for more parking space.
- You have to start looking for a parking space very early.
- The police punish you immediately, even if you are only 2 to 3 minutes over it.
- If service areas are overcrowded, you have to leave the motorway and go in search.
- ASFINAG is renovating parking spaces on motorways (e.g. southern and western motorways) – on both sides at the same time! Does it have to be that way?

This lack of adequate parking space and services leads to high levels of fatigue in drivers. The main cause of accidents as fatigue in heavy trucks is twice as high as in car accidents. On average, 7 to 8 hours of sleep are needed. Lack of sleep reduces alertness, lowers the ability to react and thus increases the frequency of errors. For a driver, fatigue can result in poor steering control, slower response times, lack of memory

regarding the last kilometers driven, poor speed tracking and unconscious speed fluctuation, and general reduced attention.

According to one heavy duty vehicle driver, “From 7.5 tons and up, any mistake is simply deadly. Therefore, our eyes are always open and we pay attention to all the sensors we have. Precisely because of the cyclists, in line skaters, pedestrians and moped drivers.”

In an online survey from the ETF in 2020, a total of 2,861 bus and truck drivers across Europe (16 languages; 26 EU countries) responded and within the last 12 months, 26% said they had near misses due to fatigue and 30% said they fell asleep at the wheel at least 1 or two times.

The lack of adequate safe and secure parking was again purported in a report by Anna Weirich and Michael Wahl of Fair Mobility in Germany regarding information on the international road transport industry. According to the report, the infrastructure available at rest areas is not only subject to payment, but often cannot cope with the large number of trucks and their drivers: the Federal Association of Road Haulage, Logistics and Disposal (BGL) estimates that there are currently 35,000 to 40,000 truck parking spaces along the motorways nationwide missing.

For the driver at the end of a strenuous working day, this often means a nerve-wracking search for a parking space, which puts them in danger of exceeding their driving time. Drivers

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ESPORG STAND AT THE MUNICH FAIR FROM MAY 9-12

The following members will be joining the ESPORG stand at the Munich Fair from May 9-12:

- A4 Trading
- EU Funding Hub
- EYSA/mowiz Truck
- Hauptstein (XXLKW Secure Parking Elbebrücke)
- Malex Thor (Travel Centres of Europe)
- OnTurtle La Jonquera
- Recharge City
- Tank & Rast
- Transportes Calsina y Carré



Several of these members currently offer or are in the process of building safe and secure parking areas certified according to the EU-Parking Standard. We hope you visit the ESPORG stand to see these examples of best practices across Europe !

We are currently developing a system for you to book appointments with specific members. Stay posted for the booking system so you can book your time slot !



Agreement on AFIR between Parliament and Council

On March 28th, the Council of the EU published a press release regarding alternative fuel infrastructure, a provisional agreement for more recharging and refueling stations across Europe.

The provisional agreement retains the fundamental aspects of the Commission's proposal, i.e., the key overall parameters that will have a real impact on the climate, including:

- for recharging electric heavy-duty vehicles and hydrogen refuelling, requirements for TEN-T coverage by 2030, starting in 2025 for electric heavy-duty vehicles

The text of the provisional agreement amends some aspects of the Commission's proposal, including:

- given the specific dynamics of the electric heavy-duty vehicles and the fact that the market is less developed than for light vehicles, a gradual process of infrastructure deployment is set to start in 2025 aiming at covering all TEN-T roads by 2030

You can read more at <https://www.consilium.europa.eu/en/press/press-releases/2023/03/28/alternative-fuel-infrastructure-provisional-agreement-for-more-recharging-and-refueling-stations-across-europe/>

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Join our ESPORG Community!

ESPOrg invites you to socialize and connect through their new Facebook group called "ESPOrg Community". Through this group, ESPORG hopes to grow closer to its network through members sharing experiences, increasing visibility through promotion of their safe and secure parking areas and related services, and supporting and communicating with one another. Join us here: <https://www.facebook.com/groups/1387483795319893/>.

We want your suggestions!

Do you have topics you want to read about in INTRANSIT or want to suggest for workshops? Let us know!

Contact christy.ha@esporg.eu.

ESPOrg MEMBERS

